



Erica Delmonaco
Claim #:
SERVPRO® Job #: 1933188

Job Summary

Customer and Job Information

Customer Name:	Erica Delmonaco	Insurance / Client:	Self Pay
Claim / PO Number:		Policy / WO Number:	
Servpro Job Number:	1933188	Customer Phone:	(858) 527-8965
Job Address 1:	150 Adams Ave	Customer Email:	erica.delmonaco@gmail.com
Job Address 2:			
City, State, Zip:	Huntington Beach, CA 92648		

Timestamps

Loss Received:	1/20/2017 12:24 PM (PDT)	Customer Called:	1/20/2017 12:24 PM (PDT)
Date of Loss:	1/20/2017 12:00 AM (PDT)	Arrival on Site:	1/20/2017 4:00 PM (PDT)
Drying Complete:	2/13/2017 1:52 PM (PDT)		

Loss Information

Type of Loss:	Water	Cause of Loss:	Other
Structure Type:	Residential	Property Type:	House - Single Family
Electricity Available:	Yes	Year Structure Built:	2014

Franchise Information

Name: Huntington Beach South

Address: 21582 Newland Street

Huntington Beach, CA 92646

Phone: (714) 962-9222

Additional Loss Information

Category of Water:	3	Class of Water:	3
Days to Achieve Dry Standard:	22.83	Total Affected SF:	335.81
Drying Zones:	1		



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Equipment

Placement Count by Day and Type

Day	1/20	1/21	1/22	1/23	1/24	1/25	1/26	1/27	1/28	1/29
Air Mover	0	0	0	0	0	0	0	0	0	0
Dehumidifier	1	1	1	1	1	1	1	1	1	1
Total	1	1	1	1	1	1	1	1	1	1

Day	1/30	1/31	2/1	2/2	2/3	2/4	2/5	2/6	2/7	2/8
Air Mover	0	0	0	0	10	10	10	10	10	10
Dehumidifier	1	1	1	1	2	2	2	2	2	2
Total	1	1	1	1	12	12	12	12	12	12

Day	2/9	2/10	2/11	2/12	2/13	Total
Air Mover	10	10	10	0	0	90
Dehumidifier	2	2	2	0	0	32
Total	12	12	12	0	0	122



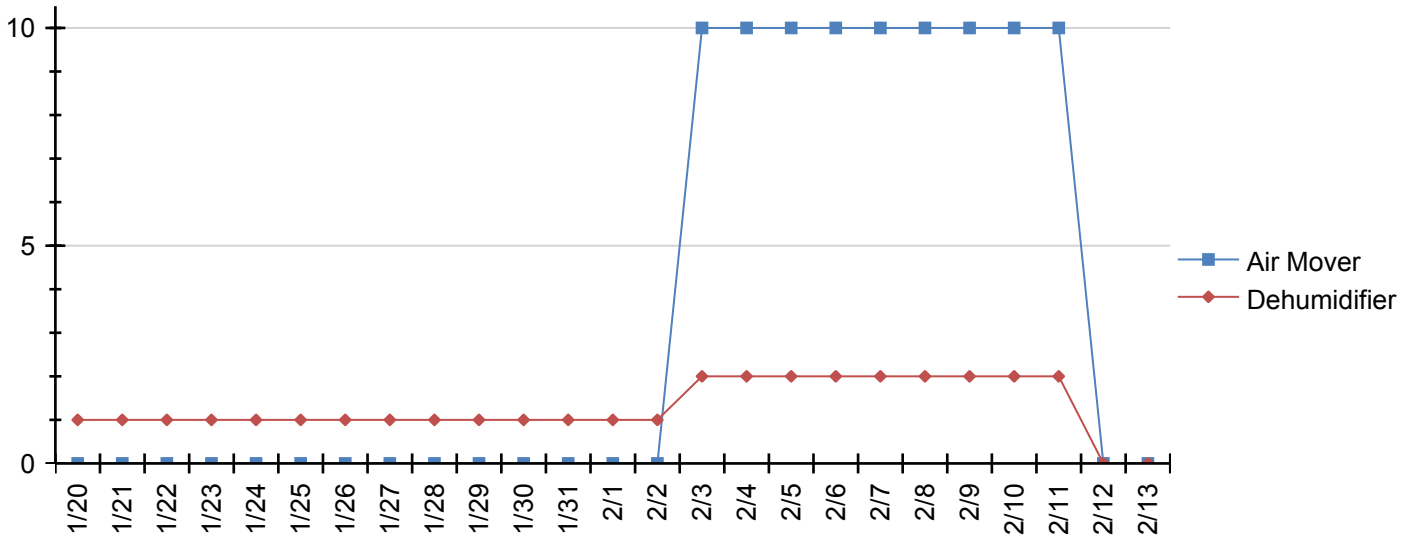
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Usage Summary

Equipment Type	Room	Equipment Model	Asset Number	Placed	Removed	Total Days*	Total Hours*
Air Mover	Kitchen	Velo	379	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		Velo	387	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		Velo	389	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		Velo	378	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		Velo	370	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		Velo	373	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		Velo	371	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		Velo	381	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
	Living Room	AirMax	398	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
		AirMax	400	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
Total						87.30	2,095.2
Dehumidifier	Kitchen	200 Max	139	1/20/2017 4:00 PM	2/12/2017 12:00 PM	22.83	547.9
	Living Room	Evolution LGR	101	2/3/2017 6:33 PM	2/12/2017 12:00 PM	8.73	209.5
	Total						31.56
Total						118.86	2,852.6

* Equipment Calculations are based on the difference between the "Removed Timestamp" and the "Placed Timestamp" for each piece of equipment. In the event that a piece of equipment has not yet been removed from the job, then the "Report Run Timestamp" will be used for calculations. Hours are calculated by multiplying the days by 24.

Usage Chart





Diary Notes

Timestamp	Subject/Note
1/20/2017 3:59 PM (PDT)	HVAC turned off HVAC turned off for Visit 1 HVAC turned off for the duration of the job
1/20/2017 4:02 PM (PDT)	Drying Plan Monitored and inspected. Coverage cannot be confirmed. Secured loss with 1 dehu. Drywall, framing, and cabinets affected.
1/31/2017 7:00 PM (PDT)	Monitor/contents Monitored, materials still show moisture. assisted customer with contents of her kitchen.
2/1/2017 6:00 PM (PDT)	Demo Monitored and materials still show moisture. Removal of the appliances and cabinets was began.
2/2/2017 6:29 PM (PDT)	Demo Monitored and materials still show moisture. Removed part of the affected drywall and floor. Affected area extended towards the dining area but within the containment in the kitchen. Will continue demo tomorrow.
2/3/2017 8:31 PM (PDT)	Demo Monitored and materials still show moisture. Continued removing the rest of the cabinets and floor up to the containment. Noticed that mold continued onto the living room drywall and setup containment in the corner of the living room, and removed part of the affected drywall. Removed the 2 layers of sub floor, the Wet Insulation and found the source of leak. Hot water pipe that leads to kitchen sink was broken. Water was shut off. Advised customer. Plumber was contacted. Job still requires removal of more sub floor, wood floor and drywall. Containment needs to be extended
2/4/2017 11:40 AM (PDT)	Ability to get readings for this date - Status Change No monitoring, client unavailable.
2/5/2017 11:39 AM (PDT)	Ability to get readings for this date - Status Change No monitoring, client unavailable.
2/6/2017 11:44 AM (PDT)	Drying Plan -monitored and inspected -met adjuster Rachel on site. -sol has changed to a pin hole hot water line leak -adjuster approved additional demolition. -demolition continues.
2/7/2017 6:00 PM (PDT)	Demo Monitored and materials still show moisture. The remaining of the discovered sub floor was removed. Some drywall was removed from under the living room window. Hepa-vac and wet wiped with anti-microbial discovered wood beams.
2/8/2017 5:00 PM (PDT)	Demo Monitored and materials still show moisture, while removing wood floor and sub floor, water had affected past the containment and was extended. Hepa-vac and Wet wipe with anti-microbial was done on newly discovered section. Information on progress was given to customers. Will continue tomorrow
2/9/2017 6:00 PM (PDT)	Demo Monitored and materials still show moisture, removed the rest of the affected materials. Hepa vac, did final wet wipe.
2/10/2017 9:00 AM (PDT)	Monitor Monitored and materials still show moisture. Equipment working properly.



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Timestamp	Subject/Note
2/13/2017 1:53 PM (PDT)	Job diary Arrived: 10am Departed: 10:37am Cn on site Monitored and inspected All zones/materials are dry/goal All equipment removed Client not on site. Need to email cos Sent a text message to adjuster that loss is ready for rebuild.
2/15/2017 3:29 PM (PDT)	Post photos unavailable No post photos available



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Zone Composition and Validation

Zone 1

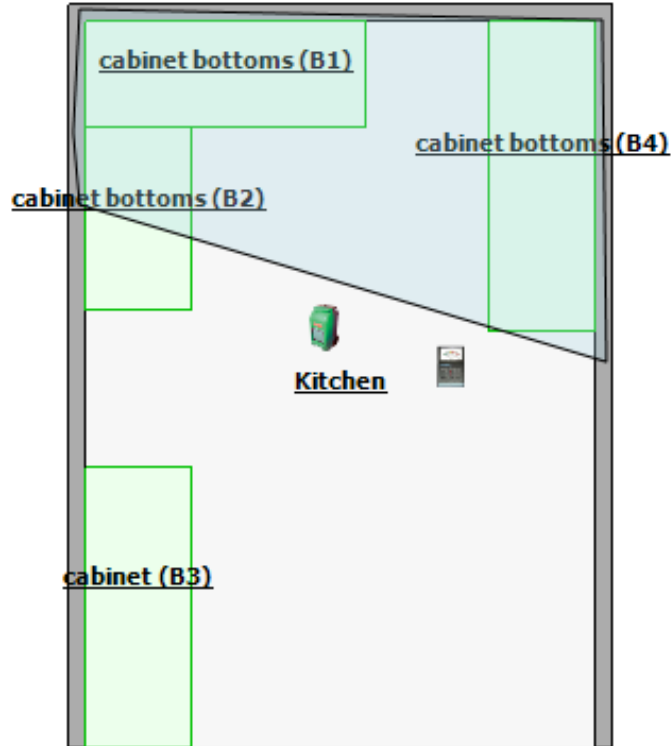
Water Category:	3	Water Class:	3
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Dehu Min Capacity Required:	121 PPD	Air Movers Requirement Method:	Square Feet
Dehu Actual Capacity Placed:	133 PPD	Air Movers Required:	7 - 10
Dehumidifiers Placed:	1	Air Movers Placed:	0
Dehumidifer Placements are in the Acceptable Range		See Job Diary Notes	

Room Name	% Floor Affected	Cubic Footage		Floor Square Footage			Floor Linear Footage		
		Total Room	Offsets Insets	Affected	Offsets Insets	Missing Spaces	Affected	Offsets Insets	Missing Spaces
Kitchen	85 %	2,130.00	0.00	201.17	0.00	0.00	57.23	0.00	0.00
Living Room	45 %	2,692.88	0.00	134.64	0.00	0.00	31.87	0.00	0.00
Total		4,822.88	0.00	335.81	0.00	0.00	89.11	0.00	0.00

Drawings

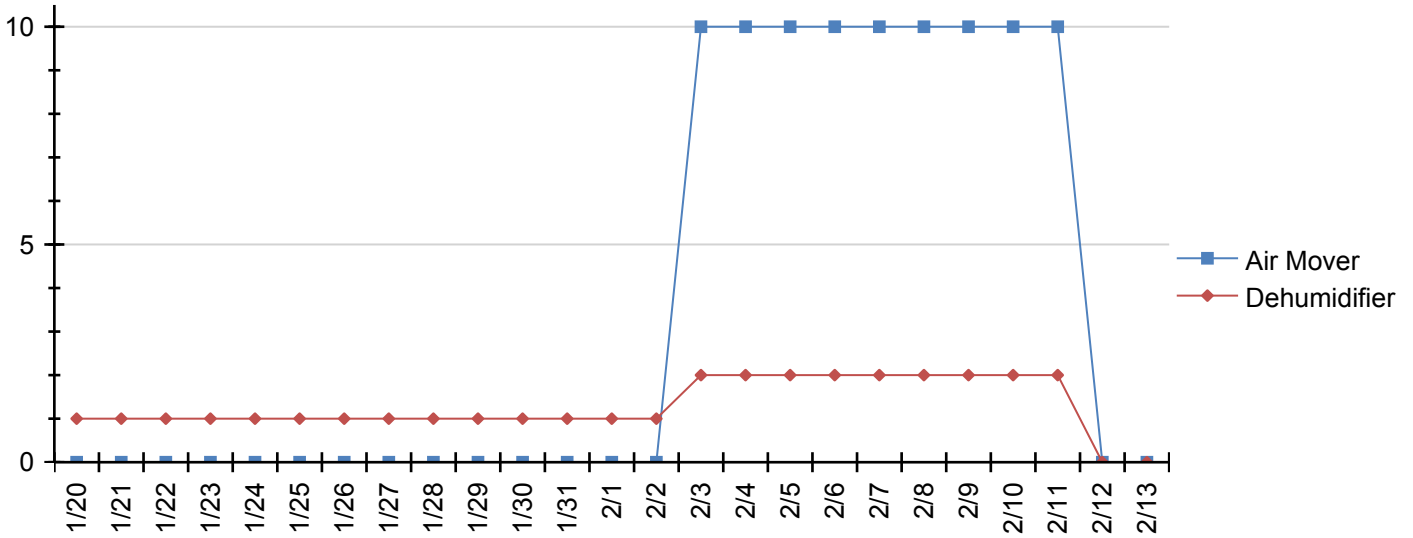
GENERAL





Zone Equipment Usage

Zone 1 Equipment Usage



Date	Room	Air Mover Count	Dehu Model	Dehu Rating	Asset No	Dehu Hour Counter
1/20/2017 4:00 PM Tech: Cn	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/21/2017 12:00 PM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/22/2017 11:40 AM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/23/2017 9:00 AM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/24/2017 3:00 PM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/25/2017 1:30 PM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/26/2017 10:05 AM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/27/2017 9:38 AM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/28/2017 11:40 AM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/29/2017 12:00 PM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0



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Date	Room	Air Mover Count	Dehu Model	Dehu Rating	Asset No	Dehu Hour Counter
1/30/2017 12:30 PM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
1/31/2017 10:39 AM Tech: IB	Kitchen	0	200 Max	133 PPD	139	0
			1	133 PPD		0
2/1/2017 8:30 AM Tech: IB	Kitchen	0	200 Max	133 PPD	139	288
			1	133 PPD		288
2/2/2017 5:49 PM Tech: IB	Kitchen	0	200 Max	133 PPD	139	312
			1	133 PPD		312
2/3/2017 6:33 PM Tech: IB	Kitchen	8	200 Max	133 PPD	139	336
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		336
2/4/2017 11:38 AM Tech: Cn	Kitchen	8	200 Max	133 PPD	139	0
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		0
2/5/2017 11:38 AM Tech: Cn	Kitchen	8	200 Max	133 PPD	139	0
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		0
2/6/2017 11:38 AM Tech: Cn	Kitchen	8	200 Max	133 PPD	139	408
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		408
2/7/2017 12:00 PM Tech: IB	Kitchen	8	200 Max	133 PPD	139	432
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		432
2/8/2017 3:00 PM Tech: IB	Kitchen	8	200 Max	133 PPD	139	456
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		456
2/9/2017 9:10 AM Tech: IB	Kitchen	8	200 Max	133 PPD	139	480
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		480
2/10/2017 9:00 AM Tech: IB	Kitchen	8	200 Max	133 PPD	139	0
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		0
2/11/2017 5:39 PM Tech: IB	Kitchen	8	200 Max	133 PPD	139	0
	Living Room	2	Evolution LGR	70 PPD	101	0
			2	203 PPD		0



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Monitoring

Key

Blue	= GPP Equal To OR Above 65 on Day 2
Blue	= RH Equal To OR Above 40 on Day 2
Gray	= GPP Not Making Progress(Not Decreasing Daily)
Purple	= Zone Temp Outside Optimal Range for Equip (68 to 90)
Red	= Negative Grains Depression
Yellow	= Low or Zero Grains Depression

Atmospheric & Dehumidifier Readings

Zone 1

Atmospheric Readings	Outside			Unaffected Foyer			Zone 1		
	Temp	RH%	GPP	Temp	RH%	GPP	Temp	RH%	GPP
1/20/2017 4:00 PM Tech: Cn	67.0	68.0	67	70.0	55.0	60	71.0	59.0	66
1/21/2017 12:00 PM Tech: IB									
1/22/2017 11:40 AM Tech: IB									
1/23/2017 9:00 AM Tech: IB									
1/24/2017 3:00 PM Tech: IB									
1/25/2017 1:30 PM Tech: IB									
1/26/2017 10:05 AM Tech: IB									
1/27/2017 9:38 AM Tech: IB									
1/28/2017 11:40 AM Tech: IB									
1/29/2017 12:00 PM Tech: IB									
1/30/2017 12:30 PM Tech: IB									
1/31/2017 10:39 AM Tech: IB									
2/1/2017 8:30 AM Tech: IB	71.0	48.0	54	76.0	28.0	37	87.0	47.0	90
2/2/2017 5:49 PM Tech: IB	60.0	69.0	53	75.0	27.0	34	88.0	44.0	87
2/3/2017 6:33 PM Tech: IB	58.0	73.0	52	75.0	28.0	36	89.0	41.0	83
2/4/2017 11:38 AM Tech: Cn									



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Atmospheric & Dehumidifier Readings

Zone 1

Atmospheric Readings	Outside			Unaffected Foyer			Zone 1		
	Temp	RH%	GPP	Temp	RH%	GPP	Temp	RH%	GPP
2/5/2017 11:38 AM Tech: Cn									
2/6/2017 11:38 AM Tech: Cn	65.0	71.0	65	75.0	39.0	50	89.0	40.0	81
2/7/2017 12:00 PM Tech: IB	65.0	80.0	73	73.0	39.0	47	89.0	41.0	83
2/8/2017 3:00 PM Tech: IB	68.0	71.0	72	73.0	38.0	45	92.0	36.0	80
2/9/2017 9:10 AM Tech: IB	57.0	100.0	69	73.0	41.0	49	90.0	34.0	71
2/10/2017 9:00 AM Tech: IB									
2/11/2017 5:39 PM Tech: IB									
2/12/2017 12:00 PM Tech: IB									
2/13/2017 1:52 PM Tech: Cn	70.0	49.0	53	72.0	51.0	59	90.0	32.0	67



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Atmospheric & Dehumidifier Readings

Zone 1

Dehumidifier Readings	Evolution LGR 101					200 Max 139				
	Temp	RH%	GPP	GDEP	Hrs	Temp	RH%	GPP	GDEP	Hrs
1/20/2017 4:00 PM Tech: Cn						93.0	23.0	53	13	0
1/21/2017 12:00 PM Tech: IB										0
1/22/2017 11:40 AM Tech: IB										0
1/23/2017 9:00 AM Tech: IB										0
1/24/2017 3:00 PM Tech: IB										0
1/25/2017 1:30 PM Tech: IB										0
1/26/2017 10:05 AM Tech: IB										0
1/27/2017 9:38 AM Tech: IB										0
1/28/2017 11:40 AM Tech: IB										0
1/29/2017 12:00 PM Tech: IB										0
1/30/2017 12:30 PM Tech: IB										0
1/31/2017 10:39 AM Tech: IB										0
2/1/2017 8:30 AM Tech: IB						97.0	19.0	49	41	288
2/2/2017 5:49 PM Tech: IB						99.0	17.0	47	40	312
2/3/2017 6:33 PM Tech: IB					0	101.0	15.0	44	39	336
2/4/2017 11:38 AM Tech: Cn					0					0
2/5/2017 11:38 AM Tech: Cn					0					0
2/6/2017 11:38 AM Tech: Cn					0	102.0	14.0	42	39	408
2/7/2017 12:00 PM Tech: IB					0	103.0	16.0	50	33	432
2/8/2017 3:00 PM Tech: IB					0	104.0	12.0	38	42	456
2/9/2017 9:10 AM Tech: IB					0	102.0	12.0	36	35	480
2/10/2017 9:00 AM Tech: IB					0					0
2/11/2017 5:39 PM Tech: IB					0					0



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Atmospheric & Dehumidifier Readings

Zone 1

Dehumidifier Readings	Evolution LGR 101					200 Max 139				
	Temp	RH%	GPP	GDEP	Hrs	Temp	RH%	GPP	GDEP	Hrs
2/12/2017 12:00 PM Tech: IB					0					0
2/13/2017 1:52 PM Tech: Cn										

Moisture Content Readings

Zone 1

Room	Material	%/Pts	Goal	1/20 4:00p Cn	1/21 12:00p IB	1/22 11:40a IB	1/23 9:00a IB	1/24 3:00p IB	1/25 1:30p IB	1/26 10:05a IB	1/27 9:38a IB
Kitchen	Drywall - Wall	Pts	12	100							
Kitchen	Wood - Framing/Stud	%	15	40							
Living Room	Wood - Framing/Stud	%	15	40							

Room	Material	%/Pts	Goal	1/28 11:40a IB	1/29 12:00p IB	1/30 12:30p IB	1/31 10:39a IB	2/1 8:30a IB	2/2 5:49p IB	2/3 6:33p IB	2/4 11:38a Cn
Kitchen	Drywall - Wall	Pts	12					90	89	87	
Kitchen	Wood - Framing/Stud	%	15					35	33	31	
Living Room	Wood - Framing/Stud	%	15					35	33	30	

Room	Material	%/Pts	Goal	2/5 11:38a Cn	2/6 11:38a Cn	2/7 12:00p IB	2/8 3:00p IB	2/9 9:10a IB	2/10 9:00a IB	2/11 5:39p IB	2/12 12:00p IB
Kitchen	Drywall - Wall	Pts	12		80	79	78	77			
Kitchen	Wood - Framing/Stud	%	15		29	28	27	25			
Living Room	Wood - Framing/Stud	%	15		29	28	25	20			

Room	Material	%/Pts	Goal	2/13 1:52p Cn
Kitchen	Drywall - Wall	Pts	12	12
Kitchen	Wood - Framing/Stud	%	15	15
Living Room	Wood - Framing/Stud	%	15	15